THE BUILTBOX WARRANTY

Every new BuiltBox is backed by our container warranty.

Every new BuiltBox is a one-trip container. This warranty explains exactly what is covered, for how long, and how to reach us if something is not right. Used containers carry a separate 1-year wind & watertight guarantee.

ONE-TRIP CONTAINERS

BuiltBox New

5-year structural warranty

5 YEARS

Structure

Frame, corner posts, corner castings and cross members, against defects in materials and workmanship under normal use.

1 YEAR

Doors, seals and hardware

Against defects in materials and workmanship.

AT DELIVERY

Wind and watertight

Arrives wind and watertight, with working doors and intact door gaskets.

WHAT IS NOT COVERED

Used containers are covered by their own 1-year wind & watertight guarantee, not this warranty. Any modification voids the warranty: cutting, welding, added doors, windows or vents, or other structural changes. Also not covered: cosmetic wear, surface rust, dents and scratches present at delivery or from normal use; damage from relocation after delivery, overloading, improper site preparation, accidents or acts of nature; and condensation inside the container, which is a normal characteristic of steel storage containers.

HOW TO MAKE A CLAIM

Contact your BuiltBox branch with your order number and photos of the issue. We will review your claim promptly and, if covered, repair or remedy the issue at our cost. This warranty covers the original purchaser only and does not transfer to a later owner.

This warranty summary is for general information. Full terms are available from your BuiltBox branch.